



Horsham District Neighbourhood Watch Association

Minutes of the Committee Meeting held on

Monday 25<sup>th</sup> February at Southwater Leisure Centre,

Pevensey Road, Southwater, RH13 9XZ

Web- [horshamnhw.btck.co.uk](http://horshamnhw.btck.co.uk)

Email- [horshamnhw@gmail.com](mailto:horshamnhw@gmail.com)

**Attendees:**\* Denotes Committee

\*Ken Broomfield (KB) – Secretary and Street Coordinator

\*Andrew Moffat (AM) – Chairman

\*Arthur Carden (AC) – Liaison officer

\*Nicky Fuller (NF) – Minutes Secretary

\*Martin Bruton (MB) – Street Coordinator

\*Jackie Reader (JR) - Street Coordinator

\*Barrie Lane (BL) Area Coordinator/JNHW

\*Trisha Lane (TL) Area Coordinator/JNHW

\*Tony George (TG) – Junior NHW

Derek Moore (DM)- Southwater PC

Rory Dickinson (RD)- Street Coordinator

Peter Allan (PA) – Sussex Police

Val Comper (VC)- Area Coordinator

Chris Murray (CM)- Street Coordinator

Jane Walder (JW) Street Coordinator

**Apologies** Tony Eakins (TE) – Street Coordinator; Michael Neale (MN) – Area Coordinator, Southwater; Sarah Watson (SW) – Street Coordinator; Grace Whellams (GW) – Street Coordinator; Steve Guzy (SG) – Treasurer and Area Coordinator, Billingshurst; \*Marc Bryant- (MBry) - Vice Chair and Area Coordinator, Horsham Trafalgar and Warnham; Roger Noel (RN) Area Coordinator, Woodmancote; Pauline Kentell (PK) - Area Coordinator, Upper Beeding, Small Dole; Mary Irons (MI) - Street Coordinator.

## 1. Welcome, apologies, Chairman's remarks

- There has been very little crime over the Christmas period; we've played our part in this with our support and involvement in Operation Tinsel.
- Andrew Moffat (AM) commented that it was disappointing that there were only two PCSOs and one NH Warden present at Operation Tinsel; he asked Sgt. Peter Allan (PA) to feed this back to the Police to highlight the need for more of a Police presence next year.

AP 1 – PA to feedback the need for a greater Police presence at Operation Tinsel in 2019.

- A couple of armed police officers who were not part of Operation Tinsel were seen in the town centre with guns; PA said that this sort of presence around the country has proved to be a positive deterrent for terrorist activities.



## Action from previous Meetings (Ongoing)

Ref 4Q18	Description and Update	Contact
Q4AP3	PA will get data about scams in relationship with older, more vulnerable people. to send to KB in as much detail as possible.- PA will email findings to Nicky Fuller (NF)	PA
Q4AP5	SG to chase AGM money and to sort funding application for JNHW.	In Hand
Q4AP7	Set up a Twitter Account. Marc Bryant (MBry) was not at the meeting so Action carried to the next meeting	MBry
Q4AP8	Arthur Carden (AC) to filter this information re new online reposting initiative to the AC's when he has received some information from Chief Inspector Roy Hodder. - New reporting system, Single Online Home (SOH). AC has written an appropriate, short and simple article re SOH for Area Coordinators. PA has asked if Roy Hodder has approved this? PA will check with Roy Hodder and then confirm to Ken Broomfield (KB) who will then send the message out via Alert. Martin Bruton (MB) expressed his frustration and concern at not being able to phone the police on 101. A discussion was had re 101; there have always been problems with 101, and this new online reporting system is another way of reporting to the Police.	AC/PA/KB
Q4AP11	Invite a speaker for AGM - AM will ask National NHW CEO John Haywood-Cripps, and possibly Katy Bourne, Sussex Police and Crime Commissioner. The AGM will be held on Monday 16 September at the Billingshurst Community Centre.	AM

Ref Q3	Description	Contact	Update
Q3AP10	All to let Steve Guzy (SG) know the name and contact with address for developers in the area. He will then write to them and promote Trish Lane (TL) and Barry Lane (BL) and what they have done.	All to SG	Complete

## 2. Sussex Police Update and discussion

1. Fraud is an ongoing part of criminality. PA has looked at the picture locally with regard demographics and types of fraud.
  - i. 90% of recorded fraud is targeting people over the age of 60
  - ii. 60% of recorded fraud is targeting people over the age of 75
  - iii. 55% of all fraud is by telephone
  - iv. 27% of all fraud is on the door step
  - v. 61% of all fraud has a female victim with 39% being male
  - vi. Two thirds of people live alone
2. As soon as one method of criminality is tackled then criminals will find another method for fraud.
3. TL said 2 members from their area have been targeted. Both members had remembered the advice from Alert and were able to stop the fraud happening themselves.



4. PA said that some of these fraudsters are becoming more creative and so regular Alerts are essential.
5. AC said that some of his coordinators are prepared to go round and support people who think they have been targeted. PA said that if someone is on hand to look over the shoulder of a vulnerable person then this is very supportive.
6. TL and BL have told their members to block the number when they get an unexpected call but KB said that the problem is there are so many numbers and some of them are local numbers.
7. Val Comper (VC) suggested that people google the numbers for information.
8. Derek Moore (DM) suggested call blockers. The problem with these is that it requires someone to set them up. AC said that the problem is that this blocks calls from hospitals. DM said that they will leave a message so you can listen to that. It is an ongoing issue and one that needs the recipient to weigh up the situation and decide whether a call blocker is the best solution for them.
9. Rory Dickinson (RD) suggested caller display was sensible and also the use of an answer machine. Jane Walder (JW) said that doctors are not allowed to leave messages unless the person lives on their own so this could be an issue. DM said that the doctor's number can be put in as a safe number.
10. AC asked PA if the police can write a document about this?
11. MB said that there is a link on the NHW website for information re call blockers. PA said that they still have free products for more vulnerable targets.
12. Nicky Fuller (NF) suggested that she forwards on any relevant events held at Age UK Horsham District to KB so that he can forward on to ACs and SCs to pass on to their members.

AP 2 – NF to communicate events to KB for him to forward to Area and Street Coordinators on an ongoing basis.

13. PA expressed his support for, and the need to grow awareness of, the 'Neighbourhood Alert' messaging system. Fifty one new members have registered within Alert since December 2018. When registering, members can select a tick-box to show they have CCTV; the quicker this option can be fed back to the Police, the better. Within Alert, 100 Horsham-based members have registered their CCTV. It is a baseline to work to.
14. TL said that she and BL will send this message to their members. VC said that the registration process is not easy; PA replied that the Police may be able to get some documentation out.

AP 3 – PA to look at documentation for instructions for registering in Alert.

15. RD said that there was an incident in his street when a neighbour sold a phone for £210; only £10 of that money was genuine. RD reported the incident, a Police officer did call at his house on the 12<sup>th</sup> Feb when he was out – but did not leave a message. PA said that this wasn't good enough and asked for more details so he can follow up.

AP 4 – RD to send as many details of the incident as possible to PA who will investigate.



16. There followed a discussion about CCTV cameras; cameras should be pointed towards a homeowner's own property, but some coverage of public areas is unavoidable.
17. PA said the Police will support Operation Tulip and National NHW Week with more officers. The dates are (i) Operation Tulip Sat 13<sup>th</sup> and Sun 14<sup>th</sup> April, (ii) National NHW Week 16<sup>th</sup> to 24<sup>th</sup> June.
18. PA said that criminals targeting cars had been a major issue but numbers are on the low side at present.
19. PA gave the residential (aka "dwelling") burglary figure of 55 in the last 3 months, across Horsham District; this is a decrease of 14 compared to the same period last year for which there were 69 reported burglaries.
20. Cars with 'keyless entry technology' are a new thing; VC said that a sensor can be accessed and the car opened remotely by a criminal; KB said that there is a protection device for "keyless entry keys" which has been communicated to members before.

AP 5 – KB to send a reminder out about the protector device for keyless cars.

21. MB asked if people could be encouraged to mark their valuables with postcode info or similar; AM said that we highlighted this at Operation Tulip - we will continue to do so.
22. VC suggested that companies who sell valuable items could mark the items at the point of sale; a discussion followed. KB mentioned the "Imobilise" website where anyone can register their valuable property: [www.imobilise.com](http://www.imobilise.com). KB will arrange for this to be added to the NHW website.

AP 6 – KB to add [www.imobilise.com](http://www.imobilise.com) to the NHW website.

23. AM talked about a leaflet drop in eight Horsham streets which have had theft and other issues; KB is coordinating this with NHW coordinators and other contacts from these streets. AM asked PA to let us know of any more; the more challenging roads (i.e. due to their length and the number of properties) are Merryfield Drive and Crawley Road

AP 7 – PA to provide KB and AM with further areas that need targeting with more details.

24. Jackie Reader (JR) highlighted the fact that we ran out of bells at Operation Tinsel. Hopefully we will have more next time.

### **3. Date of next 2019 Committee Meeting**

- Monday 13<sup>th</sup> May- 7.15pm Southwater Leisure Centre (Confirmed).

### **4. Approval of the Minutes of the 3Q18 and 4Q18 Committee Meetings**

Both sets of Minutes were approved (Proposer MB, Seconded JR).



## 5. Committee Reports- Highlights

- **Chairman:** See website
  - i) AM asked RD if he could support leafleting in West Chiltington.
- **Secretary:** See website

6. KB asked new members if they could read the updated document as a new member with regard 'Setting up a NHW Scheme' to check that it flows.

<http://www.horshamnhw.btck.co.uk/InformationforCo-ordinators>

AP 8 – CM to read this document and feed back to KB

- **Treasurer:** Will be on the website in due course.
- **Junior NHW:** TG
  - i) Course at Heron Way School - very good response, 13 girls and 4 boys
  - ii) Course at Upper Beeding - mainly girls
  - iii) TG said that JNHW is short of volunteers so they can only present one course per term – they would like to deliver 2 per term. He also said that as he is getting older he would like to step back: JNHW is quite involved with quite a lot of time needed for running and coordination. Annually, there are 36 days of activity with extra time needed for coordination; AM pointed out that there is lots of financial support from the NHW federation.
  - iv) AM suggested having a deputy. NF suggested writing an article. JR will insert article in one of the Horsham publications, with graphics. NF to help TG write an article.

AP 9 – NF to help TG with the article.

- v) TG informed us that Junior Citizen Week is 1<sup>st</sup> to 5<sup>th</sup> April and needs volunteers. TL and BL offered to help, as has KB - TG to canvas others previously connected for support.

AP 10 – TG to contact people for support with Junior Citizen.

- vi) Sussex Police Prevention Youth Officer, PC Darren Worsfold, has helped at course sessions. The Police presence makes for a good impression.
- **Liaison:** See website
  - i) TL and BL said that the [M23] road closure details sent were really helpful to their members.
  - ii) VC has offered to be an Admin within Neighbourhood Watch; AC thanked her.
  - iii) Feather Flags - AC suggested the word "Welcome" so that they can be used in all areas. There are only a limited number of suppliers and many costs involved when using the logo. John Wright will apply to one of the authorised suppliers and order them with the slogan "For Communities That Care".

AP 11 – AC to ask John Wright for 3 Feather Flags.

- iv) It is **NOT** possible to register with Farm Watch if you have already registered with In The Know or Neighbourhood Alert; VC suggested using a different email address to register with Farm Watch until the issues is solved.



## **7. Feedback to the committee**

### **A. Operations Tulip and Tinsel**

- This year's Operation Tulip - Saturday 13<sup>th</sup> and Sunday 14<sup>th</sup> of April
- This year's Operation Tinsel - Saturday 14<sup>th</sup> December

### **B. Sussex NHW Federation – 09/01/19**

- Nothing not already mentioned previously or in AM's

### **C. Joint Action Group- 29/01/19**

- Nothing not already mentioned in AM's report

## **8. Social Media Update**

- No update available.

## **9. Open Discussion**

- Support confirmed for Operation Tulip:
  - Saturday 13<sup>th</sup> April - volunteers JR, AM, AC
  - Sunday 14<sup>th</sup> April - volunteers VC, BL, TL, and AC

1) A lost handbag handed to CM was publicised on Facebook to try and get the item back to its owner. CM also mentioned 'Spotted Horsham', 'Southwater Community Page' and 'Horsham Community' pages as being positive ways to try and reunite lost property with owners; AM asked MB if he can link the NHW website with these pages.

AP 12 – MB to create a link on the website to useful lost property pages on Facebook.

- 2) AC said the Police do not deal with lost and found items unless it is cash, passports and anything that may be the subject of crime. AC mentioned recovered property; the Police will now not try and return it to the owners. MB said that there is a National Database for registered items but some items are tricky to return.
- 3) VC said that Sarah Watson (SW) has found an Area Coordinator for Kilnwood Vale. Kilnwood Vale now has street signs, VC is confident she can handover AC responsibility.
- 4) MB has created NHW pages for the websites of the Older People's Forum and Horsham Denne Neighbourhood Council. He will continue to update any information to spread the communication.
- 5) AC said that Tony Eakins (TE) would be happy to help MB with the website.

AP 13 – MB to get in touch with TE.

- 6) KB suggested that at the next Committee meeting we discuss and agree which summer events NHW attends – especially as there may be two different events on the same day / weekend; time will be allocated for this at the May meeting.
- 7) DM thanked us for inviting him and said it was good to see what NHW were involved in.

- 8) AC recommended that people sign up for the Police and Crime Commissioner (PCC) newsletter; it can be received via Neighbourhood Alert. VC has had problems forwarding the PCC message to others and will look on Alert.

### Meeting Closed at 9.33pm

Ref 1Q19	Description and <b>Update</b>	Contact
AP1	NHW need a bigger presence from the Police at Operation Tinsel next year	PA
AP2	NF to communicate events happening at Age UK Horsham District to KB for him to forward to ACs and SCs on an ongoing basis	NF/KB
AP3	PA to look at documentation for instructions for registering on Alert	PA
AP4	RD to send as many details of the phone incident (fake notes and policeman not leaving details) as possible to PA who will investigate.	RD/PA
AP5	KB to send a reminder out about The Protector for keyless cars	KB
AP6	KB to add <a href="http://www.imobilise.com">www.imobilise.com</a> to the NHW website	KB
AP7	Leafleting- PA to provide KB and AM with further areas that need targeting with more details	PA
AP8	<a href="http://www.horshamnhw.btck.co.uk/InformationforCo-ordinators">http://www.horshamnhw.btck.co.uk/InformationforCo-ordinators</a> CM to read this document and feed back to KB	CM/KB
AP9	NF to help TG with an article to find a deputy for JNHW	NF/TG
AP10	TG to contact people for support with Junior Citizen	TG
AP11	AC to ask John Wright for 3 Feather Flags	AC
AP12	MB to create a link on the website to useful lost property pages on Facebook.	MB
AP13	MB to get in touch with TE re support with the website	MB

Signed:

Name: Andrew J. Moffat

Date: 13 May 2019